

DIGITAL SUPPORT TO GET THINGS DONE



WHY ?

In the research undertaken across a wide range of volunteers over a period of time, we have learnt that

- The volunteers of tomorrow expect engaging digital support in all aspects of their volunteering. We do not have that today, so it is a gap we need to fill if we want to attract and retain great volunteers.
- Our current systems are no longer ideal for purpose and do not make managing membership easy.

WHAT ?

Advances in both digital technologies to deliver and retain content as well as in digital devices to receive and transmit has meant the need to review the systems that we use in Scouts and produce and provide an up to date, robust and simpler system for all of our volunteers.

The development of the new management system is not just a replacement for Compass, it will bring together several strands of information channels and data storage into one, easily accessed and navigated place. The new system will provide

- Better tools: easier to use, more flexible, less time consuming
- Simplified processes
- Volunteers much more in charge of their own learning and own information
- Multiple great tools accessed via the scouts.org.uk with a single log in

The membership system will incorporate three areas covering

- New member joining
- Membership records
- Your learning

HOW ?

Further details including some screen shots and information around the new system will be available shortly. In the meantime, have a look at the information provided at the following links

DIGITAL TRANSFORMATION

DIGITAL SKILLS

WHEN ?

Significant work is underway in creating, refining, and testing the new membership system. Current expectation is that it should be ready for use for the initial Transformation Cohort in late autumn 2023 and then for the rest of the UK in early 2024.

WHAT NEXT ?

Work is currently underway to undertake the first phase of Compass Data Clean-Up as it is vital that we migrate accurate data to the new system later in the year.

All Groups, Districts and County are / will be engaged in this extensive activity with clear and comprehensive guidelines being provided as and when required.

This first phase needs to be completed on-time as it will be followed by further activity later in 2023.

Alan Henderson
Transformation Lead
January 2023

The information contained in this document is understood to be correct in respect of the plans and progress associated with the National Transformation Programme at the time of publication (January 2023). As with any strategic change programme operating with agile methodology, content and detail are subject to change without notification E&OE.